

I don't think it is fair for me as a VRS user to wait so long and for other people who tried to reach me had to wait too that they tend to walk off and forget it. That hurts! Also, I got message from Sign Mail so late when someone had left the message in the morning and I got the message so late in the afternoon. Why is that? What if I am needed to pick up my children from school while I am on the road, how will I know if I am needed to come to school to pick up my kids immediately. I have to say I can't trust Sign mail that sends the message to my pager because of recent incident. They did well before but not anymore. Why change?